

Roseland Holiday Barns — Booking conditions

Payment

We must receive your booking in writing on our booking form together with a deposit of 30% of the total rent; the balance of your rent being due 4 weeks before your holiday starts. Non payment of the balance of the rent by the due date shall be construed as a cancellation of the contract.

Cancellation

In the event of a cancellation we will make every effort to relet the property in which case all monies will be returned to you less a small administration fee. However if we are unable to relet we have to advise you that you will be liable for the full cost of the holiday. We therefore strongly recommend that you take out cancellation insurance.

Arrival & departure times/days

Lettings commence at 2.30pm on the first day of your holiday & end at 10am on the day of departure. Change over days as stated on each description.

Groups of young people

We are unable to accept bookings from groups of people under the age of 25.

Number in party

This must not exceed the maximum number stipulated in the property description.

Loss, damage and care of property

The hirer is responsible for any loss or damage to the property, for taking good care of the property and leaving it in a clean and tidy condition.

Linen and towels

Linen, towels, pillowcases, sheets, duvet covers, tea towels and bathmats are provided . If there are young children in the party please bring waterproof sheets.

Electricity/heating

Both are included in the rent.

Pets

No pets are allowed.

No smoking

Smoking is not permitted in any of our properties

Non availability of property

If for any reason beyond our control the property is not available on the date booked for example as a result of flooding all rent will be refunded in full but the hirer shall have no further claim against the owners.

Right of entry

The hirer must allow owners reasonable access to the property.

Description

Roseland Holiday Barns take every good care to ensure the accuracy of their property descriptions. All information is given in good faith & believed correct at the time of printing. We cannot be held responsible for any errors or omissions.

Problems

Please notify us promptly of any problems you may have so that we can hopefully deal with them while you are here.